

Volumetric Concrete Australia (VCA)  
19-21 Cann Street, Guildford  
NSW 2161

RE: Volumetric Mixers & Customer Service

To the entire VCA team

We had been searching for a Volumetric Mixer both in Australia and overseas and hadn't found anything we were happy with. Either the equipment wasn't up to standard or there were concerns about after sales service.

I came across Volumetric Concrete Australia's (VCA) International Mobile Mixers and started making enquiries. Their team replied to my email on the same day and immediately displayed the high level of customer service we have come to appreciate over the last 2 years of owning our units.

VCA supplied us with 2 x 7.6 m3 International Mobile Mixers and fitted them to our 8 x 4 rigid trucks. In the last 24 months of operation between the two machines, other than simple routine maintenance, we have only replaced 3 fuses, a \$2.50 bearing and have just fitted our first set of mixer wear blades which were supplied when we purchased the mixers. Having such reliable equipment gives us the confidence to undertake works in remote locations without expensive downtime. VCA also provided expert training for our entire team and have always been available for advice and further training at short notice.

Using this equipment we are able to supply fresh, quality concrete to various size projects at very competitive rates particularly during night works.

Having the capability to produce a wide range of specialty mixes on site also gives us a competitive advantage. We have produced pumpable fill, floor levelling grouts/screeds, sand stone blends, cement stabilised products, as well as conventional concrete mixes for various clients all over Queensland.

MDR Combined Services highly recommends the equipment and outstanding service provided by the entire team at Volumetric Concrete Australia.

Please do not hesitate to contact me on the details below to discuss this recommendation further.

Regards,



Michael Roberts  
Director